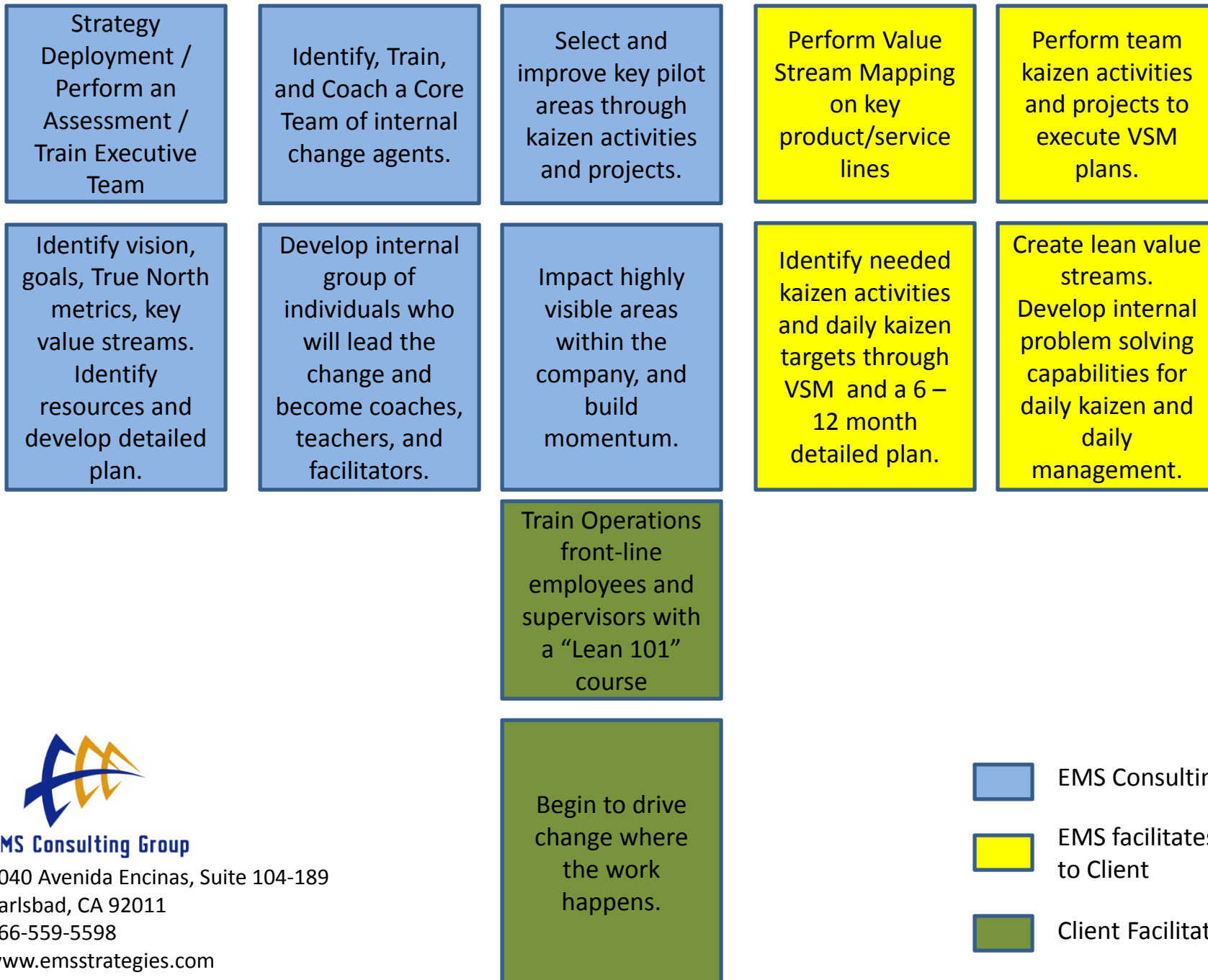





Lean Service Transformation: Phase 1 (9 – 18 months)



-  EMS Consulting Facilitates
-  EMS facilitates, transition to Client
-  Client Facilitates



EMS Consulting Group

7040 Avenida Encinas, Suite 104-189




Carlsbad, CA 92011

866-559-5598

www.emsstrategies.com

Lean Service Transformation: Phase 2 (9 - 18 months)



-  EMS Consulting Facilitates
-  EMS facilitates, transition to Client
-  Client Facilitates

Lean Improvement Model

Strategy Deployment	Annually, looks out 3 – 5 Years			
Value Stream Mapping	1-2 Times/Yr	1-2 Times/Yr	1-2 Times/Yr	
Kaizen Events / Projects	4-12 times/yr per value stream			
Daily Kaizen - Improvement Kata (80 – 90%) - Idea Program (10% - 20%)	Continuous Improvement, Daily			

- *Strategy Deployment creates the key goals/initiatives for the year.*
- *VSM sets the direction and detailed goals for kaizen activities.*
- *Kaizen Events, DMAIC projects, and Daily Kaizen are the means by which the goals are met.*



EMS Consulting Group

7040 Avenida Encinas, Suite 104-189

Carlsbad, CA 92011

866-559-5598

www.emsstrategies.com